

City of Overbrook Official Complaint Form

Complainant Information

Full Name:
• Address:
Phone Number:
Email Address:
Incident Details
Date of Incident or Concern:
Name(s) of City Official(s) Involved (if any):
Location of Incident (if applicable):
Description of Complaint
Provide a detailed account of the issue, including relevant facts, actions taken, and any witnesses.
Supporting Documentation
□ Attached evidence (emails, photos, documents, etc.) □ No supporting documentation available
Submission Method
□ Delivered in person to City Hall □ Mailed to: City of Overbrook, 401 Maple St., P.O. Box 288, Overbrook, KS 66524 □ Faxed to: (785) 665-7236 □ Emailed to: Cityclerk@overbrookks.com

Effective Date: August 15, 2025

Acknowledgment and Signature

I confirm that the information I've provided is accurate to the best of my knowledge. I understand that this complaint will be treated confidentially, and that any form of retaliation for submitting a complaint in good faith is strictly prohibited.

Signature: _	
Date:	

Complaint Process Overview

1. Initial Review

• Upon receipt, the complaint will be logged by the **City Clerk** and forwarded to the **Mayor** for preliminary review.

2. Council Review

• If the complaint involves serious allegations or potential violations of law or ethics, the Mayor will present it to the **City Council** during executive session for further evaluation.

3. Outside Referral

- Complaints involving criminal conduct, conflicts of interest, or matters beyond city authority may be referred to:
 - Osage County Sheriff's Office
 - Kansas Attorney General's Office
 - Kansas Governmental Ethics Commission
 - Other appropriate agencies

4. Confidentiality and Retaliation

- All complaints will be handled with confidentiality to the extent permitted by law.
- Retaliation against individuals who file complaints in good faith is strictly prohibited and may result in disciplinary action.

5. Resolution and Notification

- The complainant will be notified in writing of the outcome once the review is complete.
- If corrective action is taken, it will be documented and retained in city records.

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