

A message for you about  
**NATURAL GAS PIPELINE SAFETY**

Un mensaje sobre la seguridad de los Gasoductos de gas natural



Know what's below.  
**Call 811** before you dig.



**Kansas  
Gas Service®**

*A Division of ONE Gas*

Emergency phone number

**1-888-482-4950**



## IMPORTANT INFORMATION ABOUT NATURAL GAS PIPELINE SAFETY

Kansas Gas Service is committed to constructing and maintaining a natural gas pipeline delivery system that complies with applicable state and federal guidelines, industry standards and safety regulations. We apply approved pipeline integrity management techniques to monitor system performance and maintain system reliability. Your knowledge and understanding of natural gas pipeline facilities, damage prevention and emergency notification is an important element in maintaining pipeline integrity and enhancing system performance. Our goal is to deliver safe, clean and reliable natural gas to the communities we serve.

### PIPELINE PURPOSE AND RELIABILITY

Natural gas pipelines provide a safe way to move natural gas from one location to another. In the United States, a vast network of pipelines delivers the many benefits of natural gas to millions of consumers nationwide. Natural gas is a valuable resource for our country's energy demands.

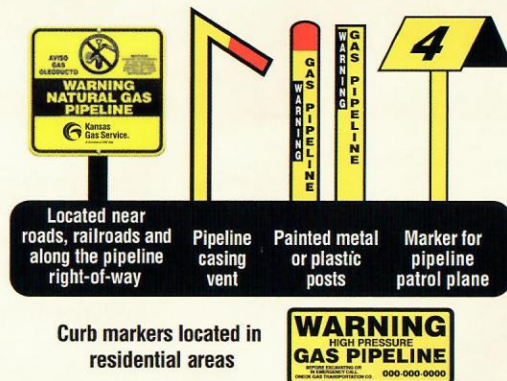
Kansas Gas Service is the largest natural gas distribution company in Kansas, providing safe, clean and reliable natural gas to more than 636,000 customers in 360 communities.

### THE IMPORTANCE OF PIPELINE MARKERS

Pipeline markers are used as warning signs to indicate the presence of a pipeline. Pipeline markers do not indicate the exact location of a pipeline, and the pipeline path may vary between markers. Pipeline markers are helpful in locating pipelines; however, pipeline operators use special equipment and service records to determine the location, depth and number of pipelines installed underground.

### LOOK FOR THESE SIGNS

Since most pipelines are buried underground, line markers like the ones shown below are used to indicate the presence of a pipeline. These pipeline markers can be found along a street, highway, railway or pipeline right-of-way and anywhere a pipeline intersects with a street, highway or railway system. Pipeline markers display the material transported in the line, the name of the pipeline operator and a telephone number where the operator can be reached in the event of an emergency.



## CALL 811 BEFORE YOU DIG

If you are planning to dig or perform excavation work, we need your help in preventing damage to underground facilities. Before you dig, excavate, plant a tree, till a garden or set fence posts, state law requires each excavator to call 811 two full working days prior to the planned excavation start date to have all buried pipelines, cables and power lines marked at no charge to you. Excavators should exercise reasonable care to prevent damage to the pipeline by using hand or soft digging techniques when working near the underground facility. Records show that damage from excavation-related activities, particularly from equipment digging into pipelines, is the number one cause of pipeline accidents.



**Know what's below.  
Call 811 before you dig.**

**Call 811 at least two  
full working days  
before you dig.**

### IF YOU DISTURB OR DAMAGE A PIPELINE

In the event you cause any type of damage to a pipeline, please notify Kansas Gas Service immediately. Kansas Gas Service will inspect and make repairs to the pipeline to maintain its integrity. Damage to the pipeline coating caused by scrapes, dents or dings may lead to a future leak or major incident if not repaired.

If the damage results in the escape of natural gas, please leave the area immediately and then call 911. Do not attempt to repair the damage and do not attempt to cover the damage with dirt or any other debris.

**For natural gas emergencies, call toll-free:**

**Kansas Gas Service Emergency Line 1-888-482-4950**

### WORKING WITHIN THE RIGHT-OF-WAY

Our pipelines run under public road rights-of-way, public utility rights-of-way, and on private rights-of-way. Managing and maintaining the integrity of the pipeline system is a priority. These rights-of-ways provide access to operate and maintain the pipelines and facilities.

Pipeline rights-of-ways should be kept clear of obstructions to enable Kansas Gas Service employees and contractors to safely operate, patrol, inspect, maintain and repair the pipelines. It's important that you do not install or allow installation of any structures, plant trees or shrubs or store anything that could be an obstruction on the rights-of-ways.



### WHAT TO DO IF YOU SUSPECT A NATURAL GAS LEAK

Turn off and abandon equipment / Leave the area quickly / Warn others to stay away  
Call 911 / Notify the pipeline operator immediately.





## KANSAS GAS SERVICE RESPONDS TO NATURAL GAS EMERGENCIES

In the event of a natural gas emergency on one of our pipelines or facilities, Kansas Gas Service will dispatch emergency personnel immediately.

**To report a natural gas emergency, leave the area immediately and then call:**

**911 and Kansas Gas Service at 1-888-482-4950**

**Emergency dispatch personnel are on duty 24 hours/day, seven days/week.**

As a precaution, public safety personnel, citizens and others should not attempt to operate any valves, meters, regulators or any other pipeline equipment. Improper operation of this equipment may cause accidents to occur. If you observe unusual activity near a pipeline including suspicious excavation, abandoned vehicles, non-company personnel or non-company vehicles, call 911 immediately. If you observe freshly disturbed soil or perimeter abnormalities, please call Kansas Gas Service's emergency line at **1-888-482-4950**.

## PIPELINE SAFETY IN YOUR COMMUNITY

Use your senses to stay alert to potential dangers.



### LOOK.

Unexplained dead vegetation, blowing dirt or bubbling puddles of water in or around a yard or gas meter may be an indication of a pipeline leak.



### LISTEN.

Hissing or roaring around natural gas piping, meters or appliances could be an indication of a leak.



### SMELL.

A rotten egg or sulfur-like odor may be an indication of a natural gas leak.



PRODUCT	CHARACTERISTICS	VAPORS	HEALTH HAZARDS	FIRE HAZARDS
Natural Gas	Colorless, odorless, tasteless gas; may be odorized in some areas	Lighter than air	Extremely high concentrations may cause irritation or asphyxiation	Extremely flammable

## AWARENESS OF NATURAL GAS HAZARDS

Natural gas is clean burning and lighter than air. It rises and disperses into the atmosphere, and requires a precise amount of gas and oxygen to burn. Natural gas may cause irritation or asphyxiation in extremely high concentrations. Avoid inhalation, move to fresh air and seek medical attention, if necessary.

## PIPELINE INTEGRITY MANAGEMENT

Kansas Gas Service is committed to operating a safe and reliable natural gas pipeline system. Our primary goal is to deliver natural gas safely to our customers. The company's Pipeline Integrity Management Program meets the requirements identified in CFR 49 192 to implement the "Pipeline Safety Improvement Act of 2002." Specific practices, processes and procedures have been established to enable the management and execution of the Integrity Management Program.

For more information about Kansas Gas Service, please visit [www.kansasgasservice.com](http://www.kansasgasservice.com), download our mobile app or call **1-800-794-4780**.