

December 13, 2011

Kansas Gas Service Procedure for Initiating Natural Gas Service

Kansas Gas Service, in cooperation with the Kansas Corporation Commission, is reminding plumbers, who conduct business in the communities served by Kansas Gas Service, of the following restrictions affecting the safe delivery of natural gas. These restrictions also apply to any other workers who install or maintain the customer's natural gas facilities.

All facilities furnished and installed by Kansas Gas Service on the premises of the customer shall be and remain the exclusive property of the Company. All Company-owned facilities on the premises of the customer shall be operated by and maintained by the Company.

A plumber may operate the Company's meter valve to shut off existing authorized natural gas service, facilitate work on customers' interior natural gas lines or appliances and restore natural gas service after repairs and testing are completed. However, Kansas Pipeline Safety Rules require that replacement of below-ground residential yard lines be done by the natural gas utility company. Additionally, when the customer's natural gas service is inactive, only the Company or its authorized agent shall operate the Company's meter valve to restore service. This allows Kansas Gas Service to perform various safety checks and properly record the account activation.

Any unauthorized person who initiates or reconnects an inactive natural gas service, or tampers with the Company's meter or facilities is in violation of this restriction and such tampering shall be considered cause for immediate discontinuation of service by the Company. Any seals placed by the Company on meters or regulators shall not be broken or disturbed by anyone other than authorized representatives of Kansas Gas Service.

Thank you for your support and compliance with these important safety-related restrictions.

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